

MCOA BRIEFS

Weekly News from your State COA Association

Friday, 6 November 2009

(The MCOA Advisory Council would like us to consolidate our individual member requests into a weekly format. MCOA has also begun to reduce our carbon footprint. Over the next three months we will put into motion procedures to go paperless, or as paperless as we can by July 1, 2009.)

ONLINE NOW @ www.mcoaonline.com

The latest monthly MCOA Newsletter — **Oct/November 2009**

2009 On-Line Conference Registration is now available at
www.mcoaonline.com

Discover the MCOA Bulletin Board

http://www.mcoaonline.com/members_only/mcoabb/

(Right-Click on the open Bulletin Board to save an icon to your Desktop.)

MCOA Briefs: For our Members — Change in Venue, to Westborough

Dear Colleagues: Due to an unanticipated construction issue beyond the control of the Northborough COA, the training originally planned for Northborough will instead be held at the **Westborough Senior Center on November 19th**. (See further information below). Thank you for your understanding.

Please know that Elder Affairs will conduct (regional) board trainings this fall at the senior centers noted below. You are cordially invited to attend one of these sessions.

These informative trainings cover a variety of subjects including the roles and responsibilities of board members, staff and volunteers, as well as topics relating to COA services and activities, and an overview of the aging network in Massachusetts. Board members, COA directors and “Friends of the COA” are welcome; audience participation is strongly encouraged.

These programs will run from 9:00 a.m. to 11:30 a.m. (including a break) with registration starting at 8:30 a.m. If you have not already done so, kindly confirm attendance with the site host at least one week in advance. Lunch may also be available: if you are interested, please contact the sponsoring COA prior to the program. Thank you.

Training will be conducted by Mr. Emmett Schmarsow, program manager for Councils on Aging and senior centers at the Elder Affairs for many years.

Light refreshments will be served. We look forward to seeing you soon!

November 12th: Dighton COA, 979 Somerset Ave., Dighton MA

Alice Souza: alice1679@yahoo.com (town hall, lower level) Tel.: 508-823-0095

November 19th: Westborough COA, 4 Rogers Rd., Westborough MA

Alma DeManche: ademanche@town.westborough.ma.us (To email the COA, you must cut and paste this address to your web browser). Tel.: 508-366-3000.

Please know that Elder Affairs, in cooperation/conjunction with local Councils on Aging, is open to conducting additional regional trainings as time permits. If you have any questions or suggestions regarding these programs, please contact Emmett Schmarsow per information below. Thank you Emmett H. Schmarsow, Program Manager for COAs and Senior Centers, Executive Office of Elder Affairs, 1 Ashburton Place, 5th Fl., Boston, MA 02108, (800) 698-9723, (617) 222-7471, (617) 727-9368 (fax) — emmett.schmarsow@state.ma.us

(11/6)



We understand the problem. We can help.

November 4, 2009

Governor Patrick's 9-C cuts

Governor Patrick cut in half the appropriation for compulsive gambling services, from \$1 million to \$500,000

Your IMMEDIATE action is crucial.

Governor Patrick needs to know that this cut was disproportionately harsh and poorly timed. Problem gambling services are needed in the Commonwealth.

Disproportionately Harsh

- A 50% cut--from \$1 million to \$500,000—will decimate problem gambling services in the Commonwealth. This is effective immediately.
- A 12% cut to services to prevent, intervene and treat problem gambling already occurred due to declining racetrack profits.
- This 62% cut threatens the existence of the **only** services for problem gamblers and their families in the Commonwealth

Poorly Timed

- The Governor made this 9C cut announcement while people at the Statehouse were giving heart breaking testimonies of lives ruined by gambling problems at a hearing about bringing casino gambling to Massachusetts.
- The Mass. State Lottery continues to be the most profitable lottery in the country. State regulations that direct services from the Lottery toward reducing, preventing, and treating gambling problems were already inadequate before this drastic cut. A state that sponsors or promotes gambling needs to take responsibility for addressing the downside as a cost of doing business.

A Call To Action:

What can you do now? Contact the Governor and the following policymakers TODAY and tell them:

"We urge you to stop the dismantling of problem gambling services in Massachusetts. We ask that you restore funding for the remainder of this fiscal year and maintain funding for FY11."

Governor Deval Patrick
617-725-4005

Questions?

Please contact Council Executive Director, [Kathleen M. Scanlan](#), with any questions at 617-426-4554.

e-mail via his website www.mass.gov/governor (scroll down and look for the caption "write, fax or e-mail us")

Secretary JudyAnn Bigby,

Executive Office of Health and Human Services
617-573-1600

Judyann.bigby@state.ma.us

Secretary Jay Gonzalez,

Executive Secretary of Administration and Finance
617-727-2040

Jay.gonzalez@state.ma.us

Commissioner John Auerbach,

Massachusetts Department of Public Health
617-624-6000

John.auerbach@state.ma.us

Treasurer Timothy Cahill,

Office of the State Treasury
617-367-6900

tcahill@tre.state.ma.us

The Massachusetts Council on Compulsive Gambling
www.masscompulsivegambling.org | gambling@aol.com
business: 617.426.4554 | helpline: 800.426.1234

Funded in part by the Massachusetts Department of Public Health, Bureau of Substance Abuse Services.

(11/6)

MCOA Briefs: Member Inquiry — COA Directors as SHINE Counselors

I was wondering how many COA Directors across the state are SHINE counselors. The reason I pose this question is due to the growing expectation in our community, especially during open enrollment, that seniors seek guidance about changes to their health plans at their local sr. centers. My SHINE counselor is also my outreach coordinator. She works limited hours. Insurance questions are a priority for us (for all the obvious reasons) and I often help out in this area when my SHINE counselor is unavailable. What resources are available to senior center directors regarding plan changes as we approach open enrollment? Thanks for your help. Marsha

Marsha E. Petrillo, Senior Center Director, Uxbridge Senior Center, 36 South Main St., Uxbridge MA 01569 — 508-278-8622 — director.coa@uxbridge-ma.gov

(10/30)

MCOA Briefs: For our Members — Medicare Prescription Drug Plan Scams

NEVER provide data such as social security numbers, Medicare or other health insurance numbers, dates of birth, bank account information, and similar information to anyone unless you are absolutely certain of who is making the request. Be wary about responding to someone seeking identifying information IF YOU DID NOT INITIATE the telephone call, e-mail, written correspondence or conversation. Check previously received written materials to confirm whether the contact information seems legitimate.

Please see information provided by the Attorney general about Medicare prescription drugs plans. Go to: <http://www.mass.gov/?pageID=cagotopic&L=3&L0=Home&L1=Consumer+Protection&L2=Scams+and+Identity+Theft&sid=Cago>

If you have been victimized, contact your local police department as well as the Attorney General's Office of Public Inquiry & Assistance Center Hotline, call (617) 727-8400.

Further Information on Scams: <http://www.mcoaonline.com/content/consumer/scams.php> (10/30)

MCOA Briefs: For our Members — MA Public Health Assoc Annual Conference

If you are having trouble reading this email, you may [view the online version](#)

Massachusetts Public Health Association's
2009 Annual Meeting and Conference

Fair Food, Fair Play: Growing Healthy and Active Neighborhoods

Friday, November 20, 2009

8:00 am- 3:00 pm

[Register online](#)

[Register by mail or fax](#) (pdf)

Best Western Royal Plaza Hotel and Trade Center • [Directions](#)
181 Boston Post Road West • Marlborough, Massachusetts

Featuring keynote speaker: Mark Winne
Nationally known food justice activist and author of
"Closing the Food Gap –Resetting the Table in the Land of Plenty"

[Expo](#) and [sponsorship](#) opportunities are available—

Visit our [event website](#) or contact Kara Keenan at: kkeenan@mphaweb.org or 617-524-6696 x113.

THE CONFERENCE WILL ALSO INCLUDE:

- A discussion led by healthy food and physical activity activists working in four different regions of the Commonwealth;
- Opportunities for attendees to break out by region to share priorities and build action steps on local and statewide food and built environment policy campaigns and other opportunities for collaboration;
- Public health expo and networking opportunities;
- Awards presentation and lunch.

To learn more about the annual meeting or MPHA, visit www.mphaweb.org.

Massachusetts Public Health Association | 434 Jamaica Way | Jamaica Plain, MA 02130 | US
[Manage preferences](#) | [Forward to a friend](#)

(11/6)

MCOA Briefs: Member Inquiry — Board Pool Associated Group?

The Dalton COA is looking to create an Associate group of people to be a reserve pool of future board members. I would like to ask if anyone has general information, job descriptions, etc. for such a group.

With my thanks..... Sue Jacobs, Dalton COA Director — dcoa@bcn.net

(10/30)

MCOA Briefs: Member Inquiry — Tax Work-Off Program Questions

I'm looking for information from other councils concerning the Tax Work-Off Program:

1. Has anyone had any unemployment claims?
2. How are the workers paid — by check, reduction on tax bill, etc?

Gail Anderson, Northbridge COA, 20 Highland Street, Whitinsville, MA 01588-2102

ganderson@northbridgemass.org

(10/30)

MCOA Briefs: Member Inquiry — Renting COA Space to Outside Groups

ELD has received an inquiry about COAs that regularly "rent" their senior center to outside entities, particularly for regular religious instruction or use when the center is otherwise closed. The Fairhaven COA is interested receiving a copy of the/any contract or agreement you use to memorialize this arrangement. Please contact Deborah Jenkins at 508-979-4029 (fairhavencouncilonaging@comcast.net) and copy me at ELD, if you would (Emmett.Schmarsow@state.ma.us). Thank you. (10/23)

MCOA Briefs: Job Opportunity — Monson Council on Aging – Director

Director Council on Aging — The Council on Aging of the town of Monson (population 8,800), a very proactive agency with strong appreciation and respect for their elders, is seeking a dynamic individual to fill the position of Director. Responsibilities include supervision of the daily operation of the senior center and its volunteers and the management of multiple programs designed to meet the complex needs of the town's older adults. Qualified applicants will possess a Bachelor's Degree in Human Services or a related field, 3-5 years experience in social service administration, experience with older adults, and grant writing experience; or an equivalent combination of education and experience. Anticipated start date of January, 2010. **Please send a letter of intent and resume by November , 23, 2009** to:

Monson COA Chair, PO Box #22, Monson, MA 01057. AA/EOE.

(10/30)

MCOA Briefs: Job Opportunity — South Hadley – Social Service Coordinator

See <http://www.mcoaonline.com/content/jobs/index.php>

(10/23)

MCOA Briefs: For our Members — Meal Delivery Truck For Sale

Heated/Refrigerated Meal Delivery Truck For Sale

The Montachusett Opportunity Council, Inc. - Elderly Nutrition program located in Fitchburg, MA has a black 2003 Chevrolet S-10 pick-up HotShot delivery truck for sale. The HotShot unit includes heated and refrigerated storage compartments with custom shelving designed for Meals On Wheels meal transport. For more information, please contact Ayn Yeagle at 978-345-6272 ext 242 or via email at ayeagle@mocinc.org. Asking price is \$8,490.

Ayn L. Yeagle, Director/Dietician, MOC Elderly Nutrition Program, 66 Day St., Fitchburg, MA 01420

Phone: 978-345-8501 ext 242 — Fax: 978-342-0855

(10/23)

MCOA Briefs: For our Members — Best Practices Roundtable

Best Practices Roundtable — 2009 MCOA Conference Results — <http://www.mcoaonline.com/>

MCOA Briefs: For our Members — Job Posting Strategies

Announcing Job Positions: Various Strategies and Suggestions — from Emmett Schmarsow at EOEA.

<http://www.mcoaonline.com/content/jobs/index.php>

MCOA Briefs: To the Membership — FY10 Budget Cuts

Today the Governor released his proposals to right size the FY10 Budget. Details below.

On October 15th the Governor certified that income receipts for FY10 were projected to be \$600 million lower than budgeted. His fiduciary responsibility is to maintain a balanced budget and accordingly Governor Patrick used his '9c' powers to further reduce FY10 spending.

\$7.1 million was reduced from Elder Affairs line items (excluding Mass Health); primarily from 3 sources:

- \$5.6 million from Prescription Advantage
- \$1million from Protective Service
- \$500,000 from Line Item #9110-9002 – Local Aid to Councils on Aging. This amounts coincides with funding for the Incentive Grant Program for 'new initiatives' – existing incentive grants for consortia, transportation, and associations are not effected. The \$7/elder/YEAR Formula Grant stands. MCOA will be pushing for immediate release of the first half of those funds.

The Governor made no cuts to local aid or Chapter 70 – Education funding.

For more details about his plan to close the gap go to

http://www.mass.gov/?pageID=gov3pressrelease&L=1&L0=Home&sid=Agov3&b=pressrelease&f=102909_closing_budget_gap&csid=Agov3

The Governor, Secretary Bigby and Secretary Hartstein should all be thanked for keeping the elder service 'cuts to a minimum'.

The Honorable Deval Patrick
Office of the Governor
Room 360
Statehouse
Boston, MA 02133

JudyAnn Bigby, M.D.
Secretary, Executive Office of Health and Human Services
One Ashburton Place, Suite 1109
Boston, MA 02108

Ann Hartstein
Secretary
Executive Office of Elder Affairs
One Ashburton Place, 5th floor Boston, MA 02108

The next 're-evaluation' of state spending is scheduled for January 15th. If the budget is again out of balance it will need to be cut/ '9c' again- stay tuned

To: Advocates

Fr: Al Norman

The good news is that the total 9c cuts to direct services programs in the Elder Affairs budget comes to roughly \$7.1 million. The Home care program and care management were spared any further cuts. This is in large measure due to the publicity given to the home care waiting lists and current cuts already in progress.

The big loser is Prescription Advantage, which takes about 79% of the cuts. Protective Services takes the second biggest loss, at 14% of the cuts.

The major cut this afternoon from home care related services on the Governor's 9c list came from the projective services line item, 9110-1636. PS will lose \$1.003 million under the Governor's plan. The PS appropriation will drop from \$16.252 million to \$15.252 million.

FISCAL YEAR 2010 BUDGET SUMMARY (\$000) After 9c Cuts

ACCOUNT	FY2010 Conference	FY2010 Vetoes	FY2010 GAA	October 9c Budget Reductions
<u>4000-0600</u> MassHealth Senior Care	2,139,611	-25,000	2,114,611	0
<u>4000-0640</u> MassHealth Nursing Home Supplemental Rates	288,500	0	288,500	0
<u>9110-0100</u> Department of Elder Affairs Administration	2,120	0	2,120	-21
<u>9110-1455</u> Prescription Advantage	40,000	0	40,000	-5,608
<u>9110-1500</u> Elder Enhanced Home Care Services Program	45,789	0	45,789	0
<u>9110-1604</u> Supportive Senior Housing Program	4,015	0	4,015	0
<u>9110-1630</u> Elder Home Care Purchased Services	100,307	0	100,307	-2
<u>9110-1633</u> Elder Home Care Case Management and Administration	37,568	-1,500	36,068	0
<u>9110-1636</u> Elder Protective Services	16,252	0	16,252	-1,003
<u>9110-1660</u> Congregate Housing Program	1,504	0	1,504	0
<u>9110-1700</u> Residential Placement for Homeless Elders	136	0	136	0
<u>9110-1900</u> Elder Nutrition Program	6,280	0	6,280	-2
<u>9110-9002</u> Grants to Councils on Aging	8,615	0	8,615	-500
TOTAL	2,690,697	-26,500	2,664,197	-7,136

The Governor's 9C budget cuts are out.

Prescription Advantage was reduced by \$5,608,000. The final budget for FY10 was \$40 million. The first indications are that the premium assistance will be eliminated. Program changes will most likely take place for January 1st.

EOEA is planning to pull together advocates to talk about the impact of this cut on the program and enrollees. As soon as I have a date/time, I'll let you know.

Jessica

Jessica Costantino

AARP Massachusetts

— ★ Events ★ —

MCOA Briefs: For our Members — Mass-ALFA 2009 Fall Conference

Mass-ALFA 2009 Fall Conference and Trade Show is Thursday, **November 5, 2009** at the DCU Center in Worcester, MA. This year's theme is Assisted Living Today: Mastering the Balancing Act! Check out the Mass-ALFA conference website for more information about this "greatest show in Massachusetts" about the growing, vibrant assisted living industry! This year's event will feature content about resident care, marketing and sales, operations, activities programs and leadership and professional development. CEUs have been applied for social workers, nurses and activities professionals. For more information, visit: www.massalfa.org

MCOA Briefs: For our Members — Dept of Mental Health Forums Oct-Nov "Sustaining the Vision of Recovery in Challenging Economic Times: A Dialogue with Department of Mental Health Commissioner Barbara A. Leadholm"

Commissioner Leadholm invites the mental health community and the public to join her in forums across the state to discuss how the Department of Mental Health can sustain its mission in serving adults, children, adolescents and families with serious mental health needs in challenging economic times. The Commissioner's dialogues, which will continue across the state over the next several months and beyond, are designed to ask stakeholders to help search for solutions and establish priorities while meeting increasingly challenging fiscal realities. We are all partners in the work to continue momentum in transforming the mental health system and meet the needs and choices of the individuals served by the Department of Mental Health.

The Commissioner's dialogues will focus on the following questions/issues:

- Delineation of Department's core and essential services
- How can DMH reduce expenditures AND preserve core and essential services?
- How can you as a stakeholder in mental health community engage colleagues, friends and family and other interested people to think about how to meet our challenges together?
- How can DMH operations and services be redesigned and restructured to achieve efficiencies, make better use of technology and better serve consumers and families?
- In what ways can DMH partner with other EOHHS agencies and non-governmental entities to streamline services and serve consumers and families?

October 27 (Tuesday), **28** (Wednesday); **November 2** (Monday), **4** (Wednesday), **5** (Thursday), **9** (Monday)
Forum Towns and Schedule: <http://www.mcoaonline.com/content/conferences/index.php> (10/30)

MCOA Briefs: For our Members — Self Defense for Seniors Program

SELF DEFENSE FOR SENIORS

Crime prevention and personal safety information for older Americans.

This seminar is geared towards the needs of senior citizens. Topics such as travel and transportation safety, being alone at home, known offenders, theft and assault, personal safety devices and use of one's voice will be covered. Presented by Internationally Certified Instructors Len and Johanna Glazer, 3rd degree black belts from The Concord Self-Defense Academy.

Sunday, November 8, 12:30 pm - 2:00pm \$20 Held at Emerson Hospital, Concord. Call 978 287-3777 to register. Thank you so much. Call if you have questions. Virginia Lieblein, Emerson Hospital's Community Health & Wellness, 133 Old Road to Nine Acre Corner, Concord MA 01742 — 978-287-3777 / Fax -2093 — vlieblein@emersonhosp.org (10/30)

MCOA Briefs: For our Members — Public Hearing on Pensions

For those of us who may be near the age of retirement ~ under the pension reform changes there are several things being considered that will have a major impact on what we receive for our pensions -

there will be a Public Hearing on **November 9th** at the Gardner Auditorium in Boston to discuss these changes and to hear testimony. One change would be to reduce our collected 80% of our best salary years ~ of those with 32 years to 70 or 75% of what we can collect, along with taking the best 5 years of our salary instead of the best 3 years which is what they do now. This will reduce the amount of pension funds that you would receive. This could mean thousands of dollars in lost retirement funds. I have spoke to Rep. Porier's office and they have advised me that if anyone would like to call or give written testimony to the co-chairs — they can be contacted at: (10/30)
Senator Thomas McGee, State House, Rm 112, Boston MA 02133 — Tel. #617-722-1350
Thomas.McGee@state.ma.us
State Rep. Robert P. Spellane, State House, Rm 156, Boston MA 02133 — Tel #617-722-2240
Rep.RobertSpellane@hou.state.ma.us
Please forward this information to anyone you know who might be affected by these proposed changes.

MCOA Briefs: For our Members — UMass/Boston ‘One Day’ Program

Come Back To School! Join us for a series of short lectures on current topics including our environment, government, and your health. **Thursday, November 12, 2009**, The Conference Center at Waltham Woods, 860 Winter Street, Waltham, MA — \$50.00 per person includes breakfast, lunch, and six lectures. For more information contact Coleen Burgess: CBurgess@umassp.edu • 774-455-7186
Program flyer — <http://www.mcoaonline.com/content/conferences/index.php> (10/23)

MCOA Briefs: For our Members — Money Conference & More !

State Treasurer Tim Cahill's Money Conference & More!
If recent economic uncertainty has left you scratching your head over basic and complex financial issues, then we have a few fantastic opportunities for you to manage your personal financial concerns. The Money Conferences and Your Money Bus Tour both offer a chance to citizens of the Commonwealth to gain basic money management skills in one-on-one meetings with a financial advisor.

The Money Conference: Rebounding from a Recession

Saturday, November 14th 2009

Location: The Sheraton Boston Hotel, 39 Dalton Street, Boston, MA

Time: 8:00 am - 3:30 pm

Registration opens on October 1st 2009 at: www.themoneyconference.com or call 617-367-6900

See video highlights of a Money Conference: <http://www.themoneyconference.com/feedback.htm>

The Money Conference is a FREE conference presented by Treasurer Tim Cahill in conjunction with the YWCA. This event aims to improve individuals' financial knowledge and affect positive changes in behavior. Financial choices are becoming more complex and without a formal system to develop financial education for the general public, ongoing vigilance is necessary to ensure that this financial education initiative and similar private and public financial educators continue to meet their important objectives.

The Money Conference delivers an array of workshops that offer attendees a path to begin living a financially responsible lifestyle and acquaint attendees with resourceful organizations and literature that offer ongoing assistance in reaching financial goals. The Conference will focus on money management, retirement and investment strategies for all ages, racial, ethnic and economic backgrounds, and levels of financial knowledge.

* The information provided during the Your Money Bus Tour in Boston, MA is intended to provide general information only. It is not intended as a substitute for legal advice or individualized financial advice. In addition, the Office of the State Treasurer is not responsible for any information provided by Your Money Bus. The fact that the Financial Education Department of the Office of the State Treasurer has teamed up the Your Money Bus is not an endorsement of other businesses represented throughout the tour.

MCOA Briefs: For our Members — When It's More Than Sad

Tuesday, November 17, 6-7:30 pm, Baystate Health Education Center, 361 Whitney Avenue, Holyoke
Every 16 minutes someone in the U.S. dies of suicide. Every 17 minutes someone is left to make sense of it. Join us for a unique opportunity to learn about resources available to help prevent suicide from the American Foundation of Suicide Prevention; Dr. Benjamin Liptzin, chair of the Department of Psychiatry at Baystate; and other staff at Baystate Medical Center. You'll receive information about signs and symptoms, stress, depression, and prevention. Refreshments served. Registration required. FREE — Thank You, Linda Joyce Shippie, 413-788-7420 (9/18)

— ★ WORTH REPEATING ★ —

[NB: Please re-send your submissions after 30 days]

MCOA Briefs: For our Members — Mass DPH Flu Information Brochures

Here is the link for the H1N1 (Swine) Flu Updates — www.mass.gov/flu (10/23)
Here is the link for ordering flu info brochures in several languages — www.mass.gov/dph/flu (9/11)

MCOA Briefs: For our Members — Mass DPH Memo on H1N1 Flu

Mass DPH's Vaccination Program for H1N1 (Swine) Flu virus is being mis-represented as mandatory:
<http://www.mcoaonline.com/content/pdf/H1N1-MA-DPH-090902.pdf> (9/11)

MCOA Briefs: Member Inquiry — Needs Assessment Surveys?

The Northbridge Senior Center is interested in conducting a Needs Assessment Survey. Could you please ask the membership if they have samples of surveys that they have done that they might be willing to share with us. Thank you. Gail Anderson. — ganderson@northbridgema.org (9/11)

MCOA Briefs: Member Inquiry — Veterans Agents housed in COAs?

Is the Veteran's Agent for your town housed within your Senior Center / COA?

If yes, would you kindly respond to the following questions:

- How many hours per week is the position?
- Is the position strictly Veteran's Agent or are there other responsibilities handled by this individual?
Please explain.
- Who does the individual report to?
- Is the individual a Veteran themselves?
- If you have a job description for the position and are willing to share it, please email to :
GThieme@wellesleyma.gov or fax to 781-239-0394

Many thanks, Gayle Thieme, LSW, Director of Senior Services, Wellesley Council on Aging
781-235-3961 — 781-263-1529 (direct line) (28 Aug)

MCOA Briefs: For our Members — MBTA Informational Website

Please distribute to your organization. (9/3)

MBTA News/Events: http://www.mbta.com/about_the_mbta/news_events/

MBTA Public Meetings: http://www.mbta.com/about_the_mbta/public_meetings/

MCOA Briefs: For our Members — Read the Civic Engagement Times

<http://www.mass.gov/Agov3/docs/cetmayjun09.pdf>

MCOA Briefs: For our Members — Elder Economic Security Standard Report

The Elder Economic Security Standard Report is done:

"Lifelines for Elders Living on the Edge: How Elder Support Programs Compare to Living Costs" written by Laura Henze Russell, has been posted on MCOA's website.

Go to www.mcoaonline.com

MCOA Briefs: For our Members — OSD Procurement e-News now Online

The Operational Services Division is pleased to announce that the August 2009 edition of the OSD Procurement e-News is now available on-line at <http://www.mass.gov/Eoaf/docs/osd/outreach/news/default.doc>

This month's newsletter includes;

- Updates, news and/or renewals on 16 Statewide Contracts
- Cost Savings Opportunities with new Save\$mart offerings, vehicle auctions and pharmaceuticals
- Policy Impacts on Commonwealth Distributed ARRA Fund Recipients
- OSD web site is now part of the Administration and Finance web portal
- EPP Program information including Registration for the EPP Fair, Water Saving Devices and Kits on Statewide Contracts, Green Janitorial Cleaning Contracts and Environmental Purchasing and Sustainability Awards
- Comm-PASS Updates including Banner Advertising Program and increased training dates to support end-users
- Training and Events updates including AMP Kick-Off meeting, EPP Fair, Comm-PASS, interested bidder training and more!

Please forward this newsletter to your colleagues and encourage them to subscribe (information below) so that we will be able to keep them informed! OSD Outreach looks forward to continuing to work with all eligible entities on Statewide Contracts and Comm-PASS. We welcome your comments and ideas; please send your suggestions to us.

ABOUT OSD | Comm-PASS | CONTACT US

Please e-mail ideas or suggestions for OSD Procurement e-News to OSD Outreach

Subscribe to OSD Procurement e-News by sending a blank e-mail to osd_municipalities-sub@listserv.state.ma.us

Regards, Barbara Miller, Director of Quality Assurance, Training and Outreach, Operational Services Division

— Tel: 617-720-3148 — Web: www.mass.gov/osd

MCOA Briefs: For our Members — Upcoming Computer Courses

Charles River Public Internet Center provides first rate, affordable computer courses for the general public, corporations, and nonprofit organizations. We are fully licensed by the Massachusetts Department of Elementary and Secondary Education, Office of Proprietary Schools. Course curricula and each instructor's credentials are reviewed and approved by DOE, ensuring the highest quality of instruction. Most of our trainers have over 10 years of classroom experience. Our curricula match or exceed those of for-profit classes while our fees remain below market. We have developed special classes for rank beginners, seniors, and others. Scholarships are available as funding permits. Be sure to check our home page and most recent catalog for special classes, discounts, and new programs. There are several ways to access our expertise:

- Register for the open enrollment classes found in our brochure (press the CTRL button, then [Click here for brochure](#)).
- Schedule a private session of one of our regular classes for your own employees or organization. Use our computers and trainers, but tailor the standard curriculum to your users' needs and skill level.
- Have CRPIC develop a unique curriculum that addresses one or more software packages and how your business or organization uses them. We will work with you to develop the specifics of a curriculum that builds the skills you need most.

To learn more about our open enrollment classes and view our catalog online, see — www.CRPIC.org

For more information, call Pamela A. Kaye, Educational Coordinator, Charles River Public Internet Center, 154 Moody Street, P.O. Box 540589, Waltham, MA 02454 — T: 781.891.9559, Ext. 204 — F: 781.891.6535 — pakaye@CRPIC.org

MCOA Briefs: For our Members — Call for Participation 2010

MCOA recognizes that Members' volunteer time is as valuable as the dues annually contributed, but we can only accomplish our many goals and objectives with assistance from our members. Volunteering just a few

hours a month in combination with other COA Directors will provide MCOA the talents and cooperation necessary for accomplishing the membership's set tasks that we are pledged to achieve in FY2010.
<http://www.mcoaonline.com/content/pdf/Call-for-ParticipationFY10.pdf>

UPDATED REQUEST

MCOA and Mass Municipal Association are collaborating on a Survey

We are collecting info on any cuts...

SAVE OUR Senior Centers Task Force: Is actively tracking the impact the FY09 budget on senior centers and staffing. Please send updates and your concerns to Ruthann Dobek/Brookline — Ruthann_Dobek@town.brookline.ma.us and Jayne Colino/ Newton — jcolino@newtonma.gov

We also need a copy sent to Peter@mcoaonline.com